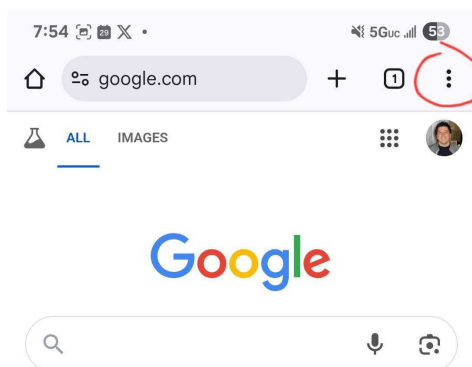


Troubleshoot Re-installation of eCalbible app on the same mobile device 重新安裝 eCalbible app 在同一器材上的提示

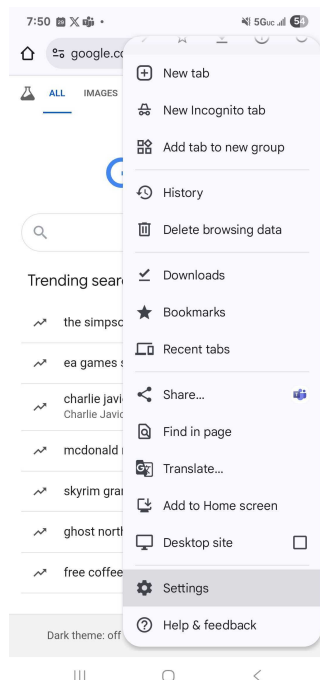
If you have previously removed the eCalbible app and are having trouble re-installing the app, Chrome may have outdated app data that needs to be removed from Chrome. To remove all outdated data, follow the steps below.

若你會刪除 eCalbible app, 重新安裝時, 卻沒有安裝成功, 主要原因可能是 Chrome 仍存有舊程式的某些資料。依照以下方法來刪除舊程式的資料。

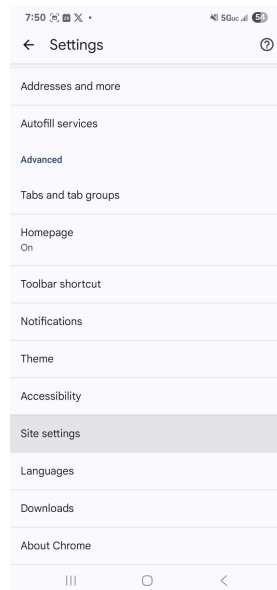
1. In Google Chrome, tap the menu dots (3 dots) on the top right corner



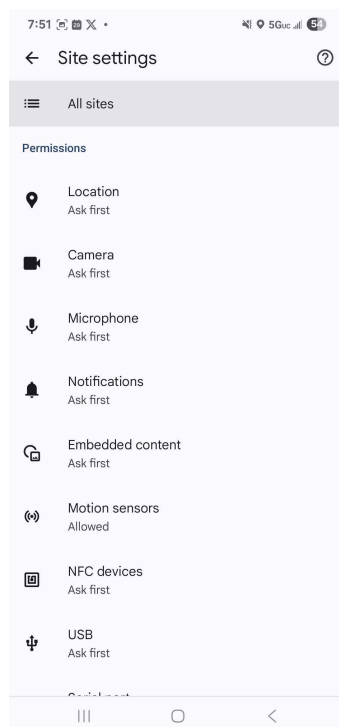
2. A menu will display. In the menu, tap “Settings”



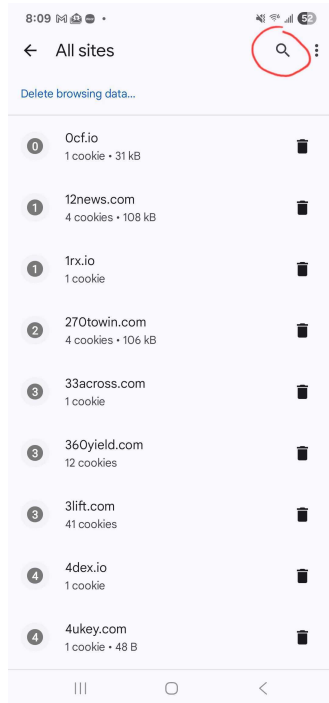
3. Scroll down the settings, until you see “Site Settings.” Tap on Site Settings



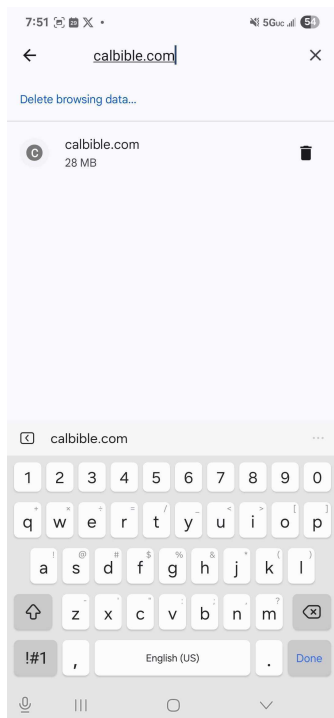
4. Once you are in Site Settings, tap on “All sites”



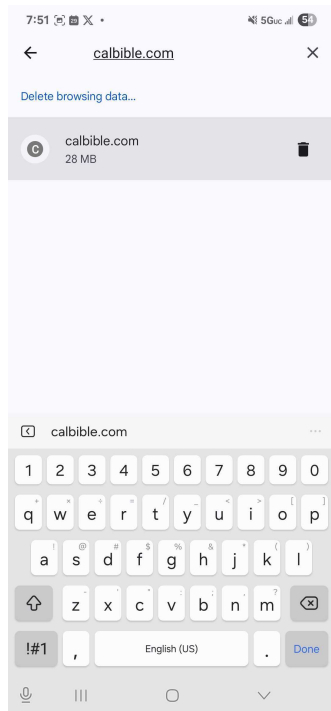
5. Tap the search icon (magnifying glass icon) to open a search box



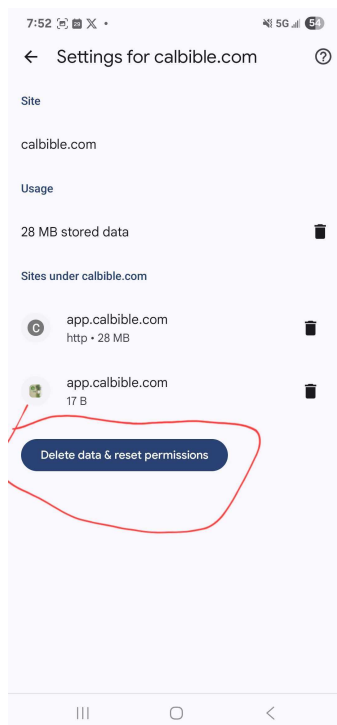
6. Search for calbible.com



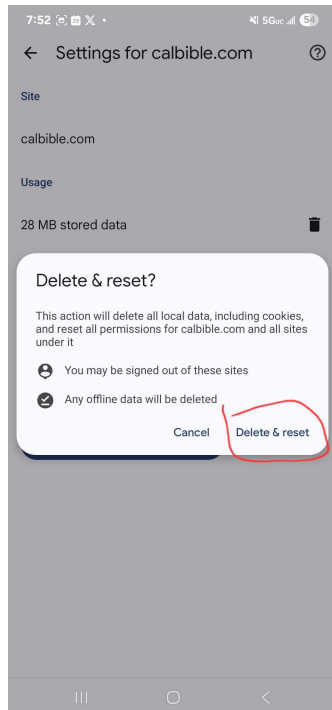
7. When calbible.com shows in the search result. Tap on calbible.com



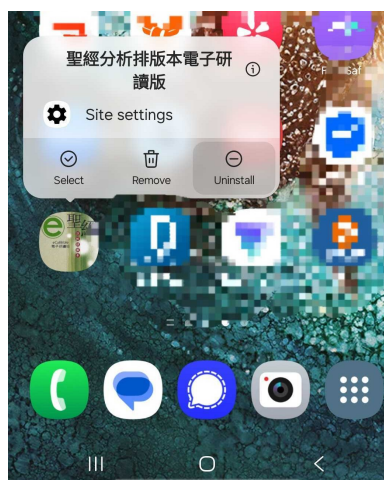
8. The Settings for calbible.com will open. At the bottom, tap the “Delete data and reset permissions button”



9. A confirmation window will come up confirming you want to Delete & reset. In the confirmation window, tap on the “Delete & reset” button



10. After you tap the “Delete & reset button” close Chrome. Go to your home screen and look to see if the eCalBible icon still shows on your home screen. If there is no eCalBible icon, skip to step 11. If there is an eCalBible icon, push the icon **(without lifting your finger, keep your finger on the icon)** until a menu comes up. In the menu, tap “Uninstall.” The eCalBible icon should disappear, indicating the app is uninstalled.



11. After you tap the “Delete & reset” button, re-open Chrome, then go to <https://app.calbible.com/index.html> and try re-installing the app again (refer to installation instructions)
- 點擊“刪除 Clear”按鈕後, 關閉 chrome 並重新打開 Chrome, 然後到<https://app.calbible.com/index.html> 重新安裝eCalbible App.

